# CRISIS SOLUTIONS NORTH CAROLINA FRANKLIN

Crisis Services for Franklin County are managed by: <u>Cardinal Innovations Healthcare</u>
Solutions

## YOU HAVE A CHOICE ABOUT HOW TO GET SERVICES WHEN YOU ARE IN A CRISIS

#### Phone First...

Cardinal Innovations Healthcare Solutions Access Center is available 24 hours a day, 7 days a week. Customer Service Specialists will assist you to find a crisis provider that is well-matched with your needs. Your local number is: 800-939-5911 If you already have a service provider, call them first. Providers who know you are usually best prepared to assist you in a crisis.

### **Have Support Come to You...**

Crisis situations are often best resolved at home. Mobile Crisis Teams are available 24 hours a day in all counties. Professional counselors will speak with you and your family during a visit. They have an average response time of 2 hours. This service is provided by:

<u>Daymark Recovery Services</u> 866-275-9552

#### Go To A Crisis Center...

Many counties have specialized crisis centers where you can walk in for a crisis assessment and referrals to additional services. Appointments are not needed. The crisis center in your county is provided by:

None available CALL 800-539-5912

#### Additional Resources:

https://www.stopbullying.gov/sites/default/files/2017-09/training-module-2016.pdf National Suicide Prevention Lifeline online or at 1-800-273-TALK (8255). https://www.stopbullying.gov/get-help-now/index.html